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The Board of Public Utilities of Kansas City, Kansas (aka BPU, We, Us, Our) met remotely in Regular Session on Wednesday, June 3, 2020 at 6:00 P.M. The following Board Members were on the teleconference: Ryan Eidson, President; Robert L. Milan, Vice President; Mary Gonzales, Secretary; Jeff Bryant, Rose Mulvany Henry and Thomas Groneman.

Also on teleconference: William Johnson, General Manager; Angela Lawson, Deputy Chief Counsel; Lori Austin, Chief Financial Officer/Chief Administrative Officer; Jim Epp, Executive Director Water Operations; Johnnetta Hinson, Executive Director Customer Service; Jerry Ohmes, Executive Director Electric Supply; Jeremy Ash, Executive Director Electric Operations; Dong Quach, Executive Director Electric Production; David Mehlhaff, Chief Communications Officer; Dennis Dumovich, Director of Human Resources; Randy Otting, Director of Accounting; Brian Laverack, Director Network Operations; Paul Sprague, Supervisor EMS Maintenance and Todd Jordan with United Way.

A tape of this meeting is on file at the Board of Public Utilities.

Mr. Eidson called the Board Meeting to order at 6:00 P.M. He welcomed all that were listening or viewing the meeting. He stated the COVID 19 Pandemic has resulted in a State of Emergency disaster declared by the Governor which has made it necessary to conduct these meetings using technology instead of in person. Because of this we will not be having a visitor comments section. The public may email or call the BPU with concerns. The Agenda and the presentation may be found on the BPU website. If you are using Zoom, it will appear on your screen. Mr. Eidson introduced himself and the other Board Members along with the GM, and Legal Counsel.

Roll call was taken and all Board Members were present via teleconferencing.

Motion was made to approve the Agenda by Mr. Groneman, seconded by Mr. Bryant, and carried.

Motion was made to approve the Minutes of the Regular Session of May 20, 2020 by Mr. Milan, seconded by Mr. Groneman, and carried.

Mr. Eidson turned the meeting over to Mr. Johnson.

Mr. Johnson asked Ms. Austin to ask the Board for approval of Resolution No. 5253 and she will provide some additional details and information behind why we were asking the Board to approve this.

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Ms. Austin said as they all remember, they made the decision to decommission the Quindaro Power Plant's unit one and two. We have been going through that process and basically securing it, shutting it down and working with the movement of staff and associating them over to the Nearman Power Plant. An item of business that we need to take care of is on the financial side. We have identified about \$73.6 million of assets that are still outstanding that have not depreciated yet related to both Quindaro Power Plant units one and two. Our options as far as how we recognize that per our GASBY Statement Number 42 is we can either recognize it in one year or we have the option to recognize it over a certain period of time. The average life of those assets is typically about 41 years. We are asking to recognize the remaining assets over a 20 year period. The steps that we will need to take are basically it's just a reclassification on our Balance Sheet. It takes it out of our Property, Plant and Equipment and we set up a Regulatory Assets also on our Balance Sheet and then we will recognize 1/20 of that each year for the next 20 years. It comes out to be about \$3.7 to \$3.8 million a year. She asked the Board to adopt Resolution No. 5253 which will recognize that \$73.6 million and that we will amortize it over a 20 year period.

Motion was made by Mr. Bryant to approve Resolution No. 5253, seconded by Mr. Milan and carried.

Mr. Johnson said the next item was The General Manager's Reports. He began by recapping where we were with some of our staff and a few other things going on as it is related to COVID 19. As of this date, that they are already aware of, the two employees that actually tested positive returned to work several days ago. We have zero employees that are on our quarantine list so that is good news. We currently don't have any employees that are impacted by COVID 19.

He updated the Board with some ongoing discussions they are having with the UG in trying to find ways to get reimbursed on some of our claims as related to the Corona Virus. They had a brief call last week putting things together that could potentially go to the State for reimbursement.

Mr. Johnson said the next item was Todd Jordan from the United Way. He comes in annually to update the Board on how the monies are being managed over at the UG and all of the agencies that receive dollars from BPU for the Utility Assistance Program and also the Hardship Program.

Mr. Jordan had a power point presentation. (attached)

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He asked if there were any questions.

Mr. Milan was concerned that people might use both of the programs and double-dip. It was very important.

Mr. Jordan said they don't want people overusing or getting more resources than they should.

Mr. Bryant asked about the \$5,000 that is set aside for unexpected hardships with customers that have been consistently on time with their payments, how has the demand been and have we been spending all of those funds every year on that specific category? Or is it a small enough demand that it actually gets pulled into the other group because it's not needed.

Mr. Jordan said it was always pulled into the other group. Maybe \$1,000 to \$2,000 over the years but there is always some of that money left when they get to November and December that they are able to put in the general fund.

Mr. Bryant asked if that was for a lack of need or lack of awareness by the general public about that portion of the program.

Mr. Jordan said he thinks it is usually because by the time somebody is at a point where they actually have to call different agencies, they've usually either missed a payment or been late at some point within the last few months so they don't really meet those criteria. When we get down to the end of our month and we are tight on funds or expended the funds we've allocated, is that explicit question to people have them been disconnected permanently and to make sure they can identify people who are.

Ms. Gonzales said Mr. Johnson assured them that when the merger occurs with the Greater Kansas City (GKC) area that these funds will remain for Wyandotte County residents only. Was that correct in his estimation?

Mr. Jordan said it was completely correct, both with the agreements they have with BPU and the way the funds are set up. They are maintaining their physical office within Wyandotte County. The Case Manager they have is a contract employee of MON that will remain in that role. In talks with GKC they were really excited that this program could continue because it matches. They don't do the direct service portion that Hardship is but they still oversee Utility Assistance so there is overlap.

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Mr. Bryant asked since everything that has happened economically with the COVID 19 shut downs, has he received any reports saying what the level of unemployment in Wyandotte County has risen to.

Mr. Jordan said he had not. His Rule-of-Thumb has been to take basically what might have been reported for the Metro and then add 5 to 7%. He hasn't seen anything that was accurate but that gives you a look back over previous times when we've had economic disruption and that seems to be a way to gauge it. That was a good question and he intended to circle back with Greg Kindle at WYEDC and maybe he could share that at their next quarterly meeting.

Mr. Bryant said that would be good to know because that helps us understand what we can see on the horizon as issues with the public. If it's a hot summer, demand would be high. It will become a little brutal for the community.

Mr. Jordan said he 100% agreed.

Ms. Mulvany Henry asked if he compiled this data only on an annual basis.

He said no, they provided reports to Customer Service to Ms. Hinson on a monthly basis.

Ms. Mulvany Henry said so that was data they could get internally and could they see this data over the next couple of months as well and it sounds like they can so that was all she needed to know.

Mr. Johnson said next item was Ms. Austin with the April 2020 Financials.

Ms. Austin had a presentation. (attached) She said they were through the preliminary stage so she would be asking for a final approval at the end.

Motion was made by Mr. Bryant to approve the April 2020 Financials, seconded by Mr. Groneman and carried.

Mr. Johnson said next on the Agenda were his Miscellaneous Comments and he would first ask Mr. Dumovich to update the Board on the injured employees and he would follow up on two additional comments.

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Mr. Dumovich said we experienced that horrible accident a couple of weeks ago. It was not a great situation but just to start out he wanted to make the statement that Mr. Ash and his team did a fantastic job making sure that our people were taken care of and got the care that they needed and then maintaining the safety of that area for the community.

Mr. Dumovich said they have two other events they were working on right now. One that Bill mentioned, we are working with KMU. We brought them in to do a safety review on the incident. It's a non-punitive safety review. We just want to understand what actually went wrong and how we can improve our safety practices. A big deal that we're doing kicks off tomorrow. Big thanks out to the Kansas City, Kansas Police Department (KCKPD) and Dr. Prohaska, who is a Clinical Psychologist and their teams are coming in to perform a critical incident debrief with all of our linemen that were involved whether remotely as in replacing our team that had to go seek health care or the guys that were actually injured. Tomorrow morning at 7:30 the KCKPD and Dr. Prohaska will be available for this team to help our team work through from a mental health perspective.

Mr. Ash said he did appreciate that they reached out and offered their service. They were glad to have it. They are all looking forward to it. By all accounts we are very fortunate. It is a nasty event they went through. This is very necessary in his opinion and Mr. Johnson's and Mr. Dumovich's opinion. The team is excited and they are reaching out. He thinks it is fantastic and it speaks volumes about the direction we are headed.

Mr. Johnson thanked Mr. Ash for his quick response and getting to the site to administer any support they needed in terms of onsite support and making sure they were all transported to the hospital and staying in touch with them, even over the last few days.

Mr. Johnson said he would be working with staff before the next Board Meeting to reinsert our Visitors Comments section. Look for that to go back on the Board Meeting Agenda.

Mr. Johnson said going back to Lori's comment; he thanked staff for all of their participation and support. As we worked through the last few weeks and we were seeing our revenues starting to drop, we still are not through this. Everybody worked well together to help us on the expense side and that is certainly paying dividends as we work our way through this and continue utility operations and not drop on any services that we provide to this community.

Ms. Mulvany Henry asked Mr. Johnson if the KMU safety review Root Cause Analysis (RCA) from that be available to the Board.

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Ms. Lawson said she wasn't sure; she would have to look at that. She needs to see if falls more as a personnel or procedure matter. She knew it wasn't punitive but she would have to get back to them.

Ms. Mulvany Henry said she assumed because it was non-punitive that it must be discoverable thought it would be available to the public.

Ms. Lawson said she was probably right she hadn't even assumed. She would look at that issue.

Mr. Johnson said he would follow up with an answer to that.

## **Board Comments**

Mr. Eidson thanked everybody for all of the updates and Mr. Johnson's statement about the financial statement and thanked all of the directors for really controlling expenses as we get through this Pandemic and we'll see how it all turns out in the end.

Mr. Groneman had no comments.

Mr. Milan had no comments.

Mr. Bryant said please be safe everybody.

Ms. Gonzales said as a Board Member she was really always cognizant of the danger that exists in many of the jobs that our employees do. She thanked Mr. Ash for his quick response to his team of workers. She said to please pass on to all of them that they are all still in all her thoughts and prayers to keep healing and go forward and get back on the job.

Ms. Mulvany Henry said she echoed Ms. Gonzales' comments. This accident was a reminder to everyone how dangerous some of the jobs are that these folk's perform. We certainly owe a debt of gratitude to the first responders who were on the scene that got our guys over to KU Med really quickly and for the assistance of the KCKPD, KCKFD, the Wyandotte County Sheriff's Department and certainly the burn unit at KUMed. Her thoughts and prayers continue for these five men and she also echoed Mr. Brant's comment about staying safe for lots of reasons in this day and age. She hoped that we, as the Board of Public Utilities, keep the reason for some of the unrest in our minds every day. We perform a significant function in our community and we need to make sure we're doing things on an equal basis as well.

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Motion was made to adjourn the meeting at 6:58 P.M. by Mr. Bryant, seconded by Ms. Gonzales and carried.

ATTEST:

Secretary

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EXECUTIVE ASSISTANT

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# Hardship and Utility Assistance Update

**Todd Jordan, PhD President/CEO United Way of Wyandotte County** 



## Introduction

- Thank you!
  - Employee giving
  - Corporate contribution
  - Hardship Assistance program
- Tonight's Focus: Hardship Assistance and Utility Assistance programs
- COVID-19 Response and Recovery Efforts



- \$95,000 is held by BPU to pay UWWC commitments on customer accounts
- UWWC divides money into monthly allocations based on levels of demand from previous years
- United Way operates the program including a part-time,
   bilingual, program manager
- \$5,000 held for customers with excellent payment history



Participant Eligibility Requirements:

- Applicant has received six months of continuous BPU service
- Applicant has experienced one of the following qualifying hardships: Health Emergency, Change in Employment or Income Status, Change in Family Composition or Marital Status, Unforeseen Documented Expenses



- Allowable Expenditures: BPU water and light utility services
- No deposits, connections, or reconnection fees
- Customer must provide paperwork demonstrating hardship along with copy of BPU bill and photo ID
- Assistance cannot exceed \$500
- Customer is only eligible for assistance once every 12 months
- All assistance is tracked using MAACLink



# Hardship Program Outputs

- Program began in August of 2013 and through May 31, 2020
- 1780 commitments for assistance
- \$528,062.93 in assistance provided to community members in need
- In 2019, 365 households served with \$97,056.09 highest number of households served in a year



# Hardship Program Outputs

Percent of hardship clients who have received assistance in two consecutive years:

- 2016- 7.5%
- 2017- 11%
- 2018-10%
- 2019-10%



- Most common reason for hardship tends to be health issues (especially ones that impact employment)
- Fills essential role in emergency assistance for the community because it is not income-based
- Biggest Challenge: Customers waiting until they are disconnected to begin seeking help
- COVID-19 Update



# **Utility Assistance Program**

- Utility Assistance Program
- Funded via Corporate Contribution from BPU board set to match employee United Way campaign up to \$105,000



## **Utility Assistance**

- United Way oversees the program and disburses funds to 8 partner agencies:
- Avenue of Life
- Catholic Charities of Northeast Kansas
- Cross-Lines Community Outreach
- El Centro
- Economic Opportunity Foundation
- Metro Lutheran Ministries
- Salvation Army KCK Citadel and Harbor Light Village
- Vaughn-Trent Community Services



## **Utility Assistance**

- Allowable Expenditures: all utilities except phone, internet service, and media
- No deposits, connections or reconnection fees
- Participant must be 150% of federal poverty level for past 30 days
- Must be Wyandotte County resident and cannot receive more than \$500 in assistance from the fund annually



# **Utility Assistance Program**

From January 2009 to May 31, 2020 BPU utility assistance program has provided:

- 8,526 commitments for assistance from 8 partner agencies
- \$1,257,179 in assistance provided to community members in need
- In 2019, helped 555 households with \$106,974.19 in assistance
- 9% of Utility Assistance clients also received Hardship Assistance in 2019 and 28% of Utility Assistance clients in 2019 received help in 2018



## Conclusion

- These programs are a critical part of how we layer services and keep households stable
- We expect a significant amount of demand for next few months
- Thank you for everything you do!
- Questions?



# thank you





# April 2020 Financial Results

June 3, 2020



## 2020 Billed kWh (YTD Jan - Apr)

	(CY) 2020	(PY) 2019	
Electric	YTD	YTD	
Residential	175,096,255	189,349,938	
Commercial	290,602,010	305,160,889	
Industrial	169,218,628	188,113,734	
	634,916,893	682,624,561	-7.0%

Lower usage in 2020 compared to 2019 due to weather and also the COVID-19 shutdown of businesses.

Residential – down 7.5% Commercial – down 5% Industrial – down 10%



## 2020 Billed CCFs (YTD Jan - Apr)

	(CY) 2020	(PY) 2019	
Water	YTD	YTD	
Residential	1,070,136	1,058,705	
Commercial	734,426	736,441	
Industrial	636,351	655,929	
	2,440,913	2,451,075	-0.4%

Lower usage compared to 2019 due to milder weather through the first 3 months Residential – Up 1% Commercial – Down .5% Industrial - Down 3%



## Revenues - April 2020

Electric Water Combined

	(CY) 2020		(PY) 2019		Bud	dget 2020	((	CY) 2020	
April		April				April		April	
\$	18.835	\$	20.861		\$	21.867	\$	18.835	
	3.833		3.789			3.919		3.833	
\$	22.668	\$	24.650	-8.0%	\$	25.786	\$	22.668	-12.1%

## Actual Compared to 2020 Budget

Electric down 14% Water down 2%

<sup>\*\*</sup>Dollars in millions



## Revenues – 2020 YTD

Electric Water Combined

(CY) 2020	(PY) 2019			Budget 2020		(CY) 2020		
YTD	YTD			YTD		YTD		
\$ 88.759	\$	93.455		\$	92.268	\$	88.759	
15.978		15.900			15.916		15.978	
\$ 104.737	\$	109.355	-4.2%	\$	108.184	\$	104.737	-3.2%

\*\*Dollars in millions

Variance – YTD comparing Budget to Actual for 2020

Electric: - Down 4%
Residential (\$2.7M)
Commercial (\$2.0M)
Industrial (\$700K)

Water: Up.5%

Residential (\$330K) Commercial (\$97K) Industrial \$600K

Through first 4 months we have recognized \$3.7 million of the \$5.6 million deferred revenue from the 2019 ERC



## Operating Expenses – April 2020

Electric Water Combined

(	(CY) 2020		(PY) 2019		Bu	dget 2020	(	CY) 2020	
	April		April			April		April	
\$	15.292	\$	17.019		\$	19.163	\$	15.292	
	2.792		3.093			3.230		2.792	
\$	18.084	\$	20.112	-10.1%	\$	22.393	\$	18.084	-19.2%
	\$	\$ 15.292 2.792	April \$ 15.292 \$ 2.792	April         April           \$ 15.292         \$ 17.019           2.792         3.093	April         April           \$ 15.292         \$ 17.019           2.792         3.093	April         April           \$ 15.292         \$ 17.019           2.792         3.093	April         April         April           \$ 15.292         \$ 17.019         \$ 19.163           2.792         3.093         3.230	April         April         April           \$ 15.292         \$ 17.019         \$ 19.163         \$ 2.792           3.093         3.230         \$ 3.230	April         April         April         April         April         April         April         \$ 15.292           \$ 15.292         \$ 17.019         \$ 19.163         \$ 15.292           2.792         3.093         3.230         2.792

## Variance - MTD comparing Budget to Actual for 2020

<u>Electric</u>		<u>Water</u>	
Production	- 8% down	Production	- 11% down
<b>Purchased Power</b>	- 25% down	T&D	- 13% down
Fuel	- 51% up	G &A	- 2% up
T&D	- 16% down		
G & A	- 12% down		

<sup>\*\*</sup>Dollars in millions



## Operating Expenses – 2020 YTD (Total)

Electric Water Combined

(CY) 2020	(PY) 2019			Buc	Budget 2020		CY) 2020	
YTD	YTD				YTD		YTD	
\$ 61.836	\$	66.174		\$	71.084	\$	61.836	
11.638		11.818			12.707		11.638	
\$ 73.474	\$	77.992	-5.8%	\$	83.791	\$	73.474	-12.3%

## Actual Compared to 2020 Budget

Electric down 20% Water down 13%

<sup>\*\*</sup>Dollars in millions



## Operating Expenses – 2020 YTD less Depreciation

Electric Water Combined

	(CY) 2020	(PY) 2019			Budget 2020		(CY) 2020		
	YTD	YTD				YTD		YTD	
\$	52.666	\$	56.799		\$	61.444	\$	52.666	
	9.054		9.214			10.114		9.054	
\$	61.720	\$	66.013	-6.5%	\$	71.558	\$	61.720	-13.7%

\*\*Dollars in millions

Variance - YTD comparing Budget to Actual 2020

**Electric**:

Purchased Power (\$4.5M)
Fuel \$1.3M
Production (\$2.3M)
T&D (\$1.5M)

G&A (\$1.6M)

Water:

Production (\$270K) T&D (\$510K) G&A (\$280K)



## Change in Net Position – April 2020

Electric Water Combined

(CY) 2020	(PY) 2019			Budget 2020		((	CY) 2020	
April	April				April	April		
\$ (0.566)	\$	(0.408)		\$	(1.546)	\$	(0.566)	
0.376		0.052			0.089		0.376	
\$ (0.190)	\$	(0.356)	-46.6%	\$	(1.457)	\$	(0.190)	-87.09

<sup>\*\*</sup>Dollars in millions



# Change in Net Position – 2020 YTD

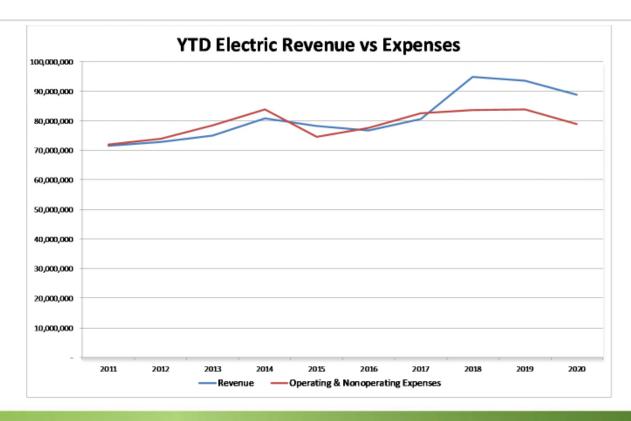
Electric Water Combined

(CY) 2020		(PY) 2019		Bud	lget 2020	((	CY) 2020	
YTD	YTD				YTD		YTD	
\$ 9.808	\$	9.534		\$	3.633	\$	9.808	
1.389		1.018			0.407		1.389	
\$ 11.197	\$	10.552	6.1%	\$	4.040	\$	11.197	177.2%

<sup>\*\*</sup>Dollars in millions

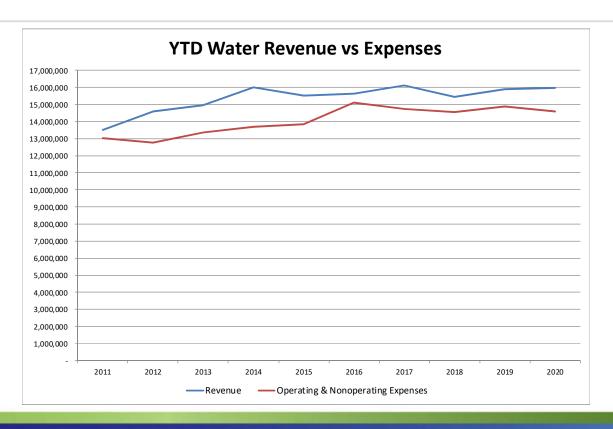


# Financial Results - 10 Year Trend





# Financial Results - 10 Year Trend





## **Cash Position**

	(CY) 2020	(PY) 2019	2020	
	April	April	N	<b>March</b>
Combined (E&W)	\$ 50.89	\$ 44.45	\$	50.82
Days Cash-on-Hand	85	74		84

1 Day = Approximately \$550K

<sup>\*\*</sup>Dollars in millions



## Balance Sheet: Notables

	(CY) 2020		(PY) 2019	
		April		April
Fuel Inventory	\$	4.764	\$	4.422
Bond Dollars 2016A (AQC)	\$	-	\$	3.527
Bond Dollars 2016C (Elec T&D)	\$	6.463	\$	30.319

<sup>\*\*</sup>Dollars in millions



## **Capital Spending**

	(CY) 2020		(PY) 2019	
	YTD		YTD	
Electric	\$ 13.88	\$	9.95	
Water	2.43		1.56	
Common	 0.67		0.13	
Total YTD Capital	\$ 16.99	\$	11.64	

2020	Budget		
\$	45.19	l	
	12.59		
	0.84		
\$	58.61	Remaining	71%

\*\*Dollars in millions

Major projects in 2020:

Rosedale Project - \$6.3M

N1 Bottom Ash Handling System- \$1.0M

Nearman 316B Project - \$158K

Mill Liners - \$555K

Water Leak, Valve, System Imp. - \$570K

UG/CMIP Water Distribution - \$790K



## **Debt Coverage**

## Debt Coverage with PILOT

	(CY) 2020	(PY) 2019
	April	April
Electric	1.99	2.37
Water	1.74	2.08
Combined	1.98	2.35

## Debt Coverage w/o PILOT

	(CY) 2020 April	(PY) 2019 YTD
Electric	1.40	1.73
Water	1.30	1.63
Combined	1.41	1.74

Financial Guideline Target 1.6 to 2.1 times with PILOT