BOARD INFORMATION PACKET

KANSAS CITY
BPU

Board of Public Utilities
Kansas City, Kansas

Regular Meeting of

March 4, 2026

Reliable Public Power Provider

ASSOCIATION OF METROPOLITAN WATER AGENCIES

Gold Award
for
Competitiveness
Achievement

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March 4, 2026

Approval of Agenda
Agenda Item #III

KANSAS CITY BPU
THE POWER OF COMMUNITY

BOARD AGENDA

Regular Session
March 4, 2026 – 6:00 P.M.

I. Call to Order

II. Roll Call

____Chase Cook, District 2
____David Haley, At Large, Position 2
____Stevie A. Wakes, Sr., District 1
____Rose Mulvany Henry, At Large, Position 3
____Brett Parker, District 3
____Gary Bradley-Lopez, At Large, Position 1

III. Approval of Agenda

IV. Consent Agenda Approvals

a. Approval of the Minutes of the Regular Session of February 4, 2026
b. Resolution # 5321 – KMEA Appointment
c. 2026 Board Committee Appointments

V. General Manager / Team Reports

a. Communications: 2025 Impact & 2026 Priorities

VI. Public Comments

VII. Miscellaneous Comments

VIII. Board Comments

IX. Adjourn

Consent Agenda Approvals
Agenda Item #IV

a. Approval of the Minutes of the Regular Session of February 4, 2026

REGULAR SESSION –WEDNESDAY, FEBRUARY 4, 2026

STATE OF KANSAS)
) SS
CITY OF KANSAS CITY)

The Board of Public Utilities of Kansas City, Kansas (aka BPU, We, Us, Our) met in Regular Session on Wednesday, February 4, 2026 at 6:00 PM. The following Board Members were present: Brett Parker, President; Stevie A. Wakes Sr., Vice President; Rose Mulvany Henry, Secretary; Gary Bradley-Lopez, Chase Cook, and David Haley, who attended via Zoom.

Also present: Jeremy Ash, General Manager; Angela Lawson, Acting Chief Counsel; Andrew Ferris, Chief Financial Officer; Abbey Frye, Chief Administrative Officer; Leigh Mulholland, Chief Compliance Officer; Jerry Sullivan, Chief Information Officer; Jerin Purtee, Chief Operating Officer; Steve Green, Executive Director Water Operations; Don Stahl, Executive Director Electric Production; Steve Nirschl, Director Water Processing; Clifford (Marshall) Robinett, Director Water Distribution; Dennis Dumovich, Director of Human Resources; Gabriela Freeman, Director of Customer Care; Amber Oetting, Director Communications & Marketing; Brian Laverack, Director of Network Operations; Phillip Brown, Director Civil Engineering; Durward Johnson, Senior Civil Engineer; Michael Oldehoeft, Supervisor Water Distribution; Tyler Addington, Security & Network Ops Analyst; and Robert Kamp, IT Project Manager.

A video of this meeting is on file at the Board of Public Utilities and can be found on the BPU website, www.bpu.com.

Mr. Parker called the Board meeting to order at 6:00 PM. He welcomed all that were listening to or viewing the meeting. He informed all that the meeting was being recorded including video and audio. During the public comments section, community members who wished to speak to the Board would be asked to provide their name and address. Members of the public who wished to speak to the Board using Zoom needed to use the raise hand feature at the bottom of the application or window to signal that they wish to address the board during the public comment section. Members of the public connected by phone only, needed to press *9 to indicate they wished to address the Board in the public comment sections. Those attending in person should sign up on the sheet located near the entry. Public comments would be limited to five minutes and should be addressed to the Board. No confidential information should be shared, including, account information. Staff would not provide individual account information during an open meeting. As always, the public could also email or call the BPU with any concerns. He informed all participants to act respectfully to each other; personal attacks or accusations would not be tolerated. All concerns would be directed to the Board only, they would then determine staff involvement. If side discussion was necessary, it was to be conducted outside of the Board room to avoid interfering with presenters or other attendees. If any rules were breached during this meeting, the attendee was subject to removal.

REGULAR SESSION –WEDNESDAY, FEBRUARY 4, 2026

STATE OF KANSAS)
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Mr. Parker introduced himself and the other Board members along with the General Manager, and Legal Counsel.

Roll call was taken and all Board members were present.

<u>Item #3 – Approval of Agenda</u>

A motion was made to approve the Agenda of February 4, 2026, by Ms. Mulvany Henry, seconded by Mr. Wakes, and unanimously carried.

<u>Item #4– Consent Agenda</u>

A motion was made to approve the Consent Agenda of February 4, 2026, by Ms. Mulvany Henry, seconded by Mr. Wakes, and unanimously carried.

<u>Consent Items:</u>

a. Approval of the Minutes of the Work Session of January 21, 2026
b. Approval of the Minutes of the Regular Session of January 21, 2026
c. Board Approval of Stevie Wakes as Vice President for the term of January 2026 to February 2027. (Please note, Stevie Wakes was the only nomination for Vice President, however, after nominations were closed, a formal roll call was not taken on his nomination.)

<u>Item #5– General Manager / Team Reports</u>

a) *Cybersecurity Update:* Mr. Jerry Sullivan, Chief Information Officer, presented a cybersecurity update to the Board. He explained security vulnerabilities and spoke about measures the BPU security team was taking to mitigate potential risks. He introduced Mr. Tyler Addington, Security & Network Ops Analyst, who operates the Security & Network Operation Center (SNOC) and explained its purpose. (See attached PowerPoint.)

Mr. Sullivan responded to questions and comments from the Board.

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b) *2% Credit Card Charge:* Ms. Abbey Frye, Chief Administrative Officer, explained the details regarding the 2% processing fee that would be applied to credit and debit card payments effective March 1, 2026. (See attached PowerPoint.)

There was discussion regarding the option to extend the start date, but there was no final decision made during the meeting.

Ms. Frye, Ms. Gabriela Freeman, Director of Customer Care, Mr. Andrew Ferris, Chief Financial Officer, and Mr. Ash responded to questions and comments from the Board.

<u>Item #6– Public Comments</u>

Mr. Ken Snyder, Rosehill subdivision, expressed gratitude to the water crew that responded to, and repaired a water leak near one of his properties.

Mr. Steve Bock, 2406 N 100th Ter., voiced his thoughts regarding the communication of the 2% credit and debit card charge that was previously discussed.

Mr. Ty Gorman, 2843 Parkwood Blvd. spoke about the lobby, energy efficiency programs, and shared feedback about the utility assistance process.

<u>Item #7– Miscellaneous Comments</u>

Mr. Ash spoke about the great work provided by both the electric and water divisions during the recent winter storm.

Mr. Andrew Ferris, Chief Financial Officer, spoke about BPU's diverse energy portfolio and explained how the various units were dispatched during Winter Storm Fern, January 23rd – 27th. He spoke about how the units performed, the financial impacts, and expressed thanks to the electric teams that kept Nearman Power operational during this time.

Mr. Steve Green, Executive Director Water Operations, expressed appreciation to the current and past Boards for their continued support of the Water Department. He said he has had a great 37 plus year career at BPU, and expressed gratitude to BPU for being a great workplace.

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Item #8– Board Comments

Mr. Haley recognized and thanked Mr. Green for his leadership and positive impact to BPU, and wished him luck in retirement. He also thanked Mr. Sullivan for the cybersecurity update, and spoke about the 2% credit and debit card fee.

Mr. Cook thanked the presenters, and congratulated Mr. Green on his upcoming retirement. He said he looked forward to the additional communication regarding the 2% credit and debit card fee and how customers can avoid paying that fee.

Mr. Wakes echoed previous comments, and thanked Mr. Snyder for sharing his experiences and feedback with the Board.

Mr. Bradley-Lopez wished all a happy Black History Month, and thanked the BPU teams who worked through the winter storm. He congratulated Mr. Green on his years of service, and said he would never forget about the water department while serving on the Board. He thanked Mr. Sullivan for his cybersecurity update and said their work was crucial to the safety of BPU. He spoke about the 2% credit and debit card charge and listed other payment options available to avoid that fee.

Ms. Mulvany Henry had no comments.

Mr. Parker expressed his appreciation for the cybersecurity presentation and for their work to keep the utility safe. He spoke about the impact of the BPU team working hard through the winter storm, and said he hoped the community could avoid the 2% credit and debit card fee by using one of the other payment methods available. He thanked and congratulated Mr. Green for his leadership and service to BPU and the community, and wished him a happy retirement. He also thanked the community members for their engagement.

Item 9– Executive Session

Ms. Lawson proposed a motion for adoption as followed:

"I move that after taking a two-minute break the Board go into Executive Session in the First Floor Conference Room for 15 minutes to discuss the General Manager goals pursuant to non-elected personnel matter exception to the Kansas Open Meetings Act under KSA 75-4319(b)(1), and that counsel, Angela Lawson, and General Manager, Jeremy Ash, as needed be present to participate in the discussion, and that we reconvene in Open Session at 7:46 PM to either take action or adjourn."

At 7:29 PM the above motion was made to move into Executive Session, by Ms. Mulvany Henry, seconded by Mr. Wakes.

Prior to roll call on the motion, Mr. Haley initiated discussion with the Board, and asked that he be excused from the roll call to adjourn in case he had to disconnect from the meeting.

Roll call was taken and the motion unanimously carried.

At 7:46 PM the meeting returned to Open Session.

Item 10– Adjourn

At 7:46 PM a motion to adjourn was made by Ms. Mulvany Henry, seconded by Mr. Cook, and unanimously carried. Mr. Haley indicated that he was still participating electronically.

ATTEST: APPROVED:

_____________________________ _____________________________
Secretary President

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Cybersecurity Update: "Staying Ahead"

Information Technology
February 4, 2026

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Agenda
"Staying Ahead"

JS2

1. Cybersecurity Threat Landscape

2. Our Current Security Posture – Our Assessment

3. Operations Center (SNOC)

Slide 2

JS2 adjust these if needed to match the content in followig slides
Jerry Sullivan, 1/26/2026

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Cybersecurity Threat Landscape

3 Very Recent Utility Cyber Events

These were utilities, like ours

Nova Scotia Power - 2025

- Cyber-attack targeted power (smart) meter communications
- Ransomware related breach affected 280,000 customers

Greenville Electric Utility System (GEUS) - Jan 2026

- Ransomware initially reported, but issue was through a third-party vulnerability
- Customers were **unable to use the online bill payment system** and couldn't access billing information while utility systems were isolated as a protective measure.

Texas State Utilities - Jan 26, 2026

- The scope of impact (e.g., internal IT vs. operational systems, customer data exposure) not confirmed. This appears to be classic claim by ransomware gangs that an event occurred, and attackers claimed they would leak customer data. Not clear as to whether a ransom was paid or negotiations occurred in public or authoritative reporting as of now.

Vendor risk is now one of the **largest cybersecurity exposure areas** for utilities, another risk is employee behaviors on the web or email

Cyber Risk Landscape

Means and Methods Vary

1. Utilities Remain a Prime Target – But Attacks Are Getting Smarter
   - This is no longer about "if," but **how quietly and how long attackers can remain undetected.**

2. Ransomware Has Shifted from Encryption to Extortion but employees are frequent targets
   - Cyber incidents increasingly create **business and governance risk**, not just IT outages.

3. Third-Party & Supply Chain Risk Is the Fastest-Growing Exposure

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Landscape *continued*
The Speed of the Adversary

- Bad actors are moving faster, using <u>automation and AI</u> to find vulnerabilities
- <u>Phishing and social engineering</u> attacks are more convincing and scalable
- <u>Ransomware</u>-as-a-Service has lowered the barrier for attackers
- <u>Supply chain attacks</u> are growing - trust in partners is now a risk

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BPU Cyber Security

Our High-Level Assessment

Bad (what we are experiencing)

1. Nation State sponsored attacks are growing but attackers can come from anywhere.
2. Attackers seem to have unlimited resources and use AI enabled attacks
3. Attacks scale rapidly
4. Email phishing and social engineering is at industrial scale
5. Attempts to exploit human error and insider threats
6. Fast, targeted attacks often via supply chain
7. Constant probing for security gaps

Good (what we have)

1. Great Cyber staff, tools, and support
2. Best practices approach using "defense in depth" methodology
3. Proactive threat detection tools
4. Access rights to data and system are limited to least accessible (Least Privileged)
5. Employee awareness and training
6. We have 24/7 monitoring but not 24/7 staffing
7. BPU's Security & Network Operations Center (SNOC) is staffed and operational

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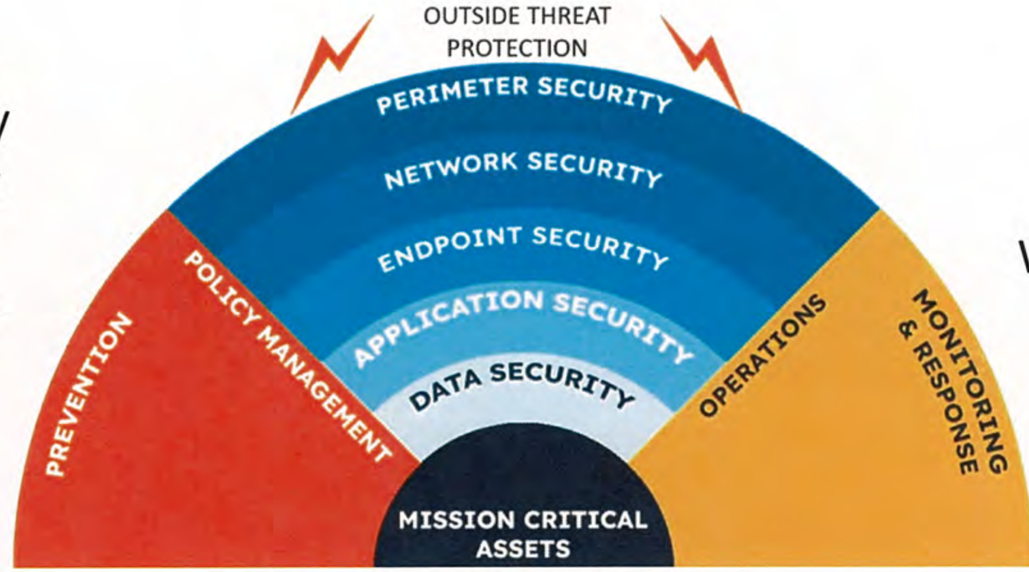
We use a Defense in Depth Protocol

"Layered defense reduces vulnerability by ensuring that no single weakness—human, technical, or vendor—can directly compromise our mission-critical systems."

A layered defense reduces the possibility that one vulnerability can continue throughout our layers



It Eliminates Single Points of Failure

Weakness in one layer does not equal a breach of mission-critical assets.

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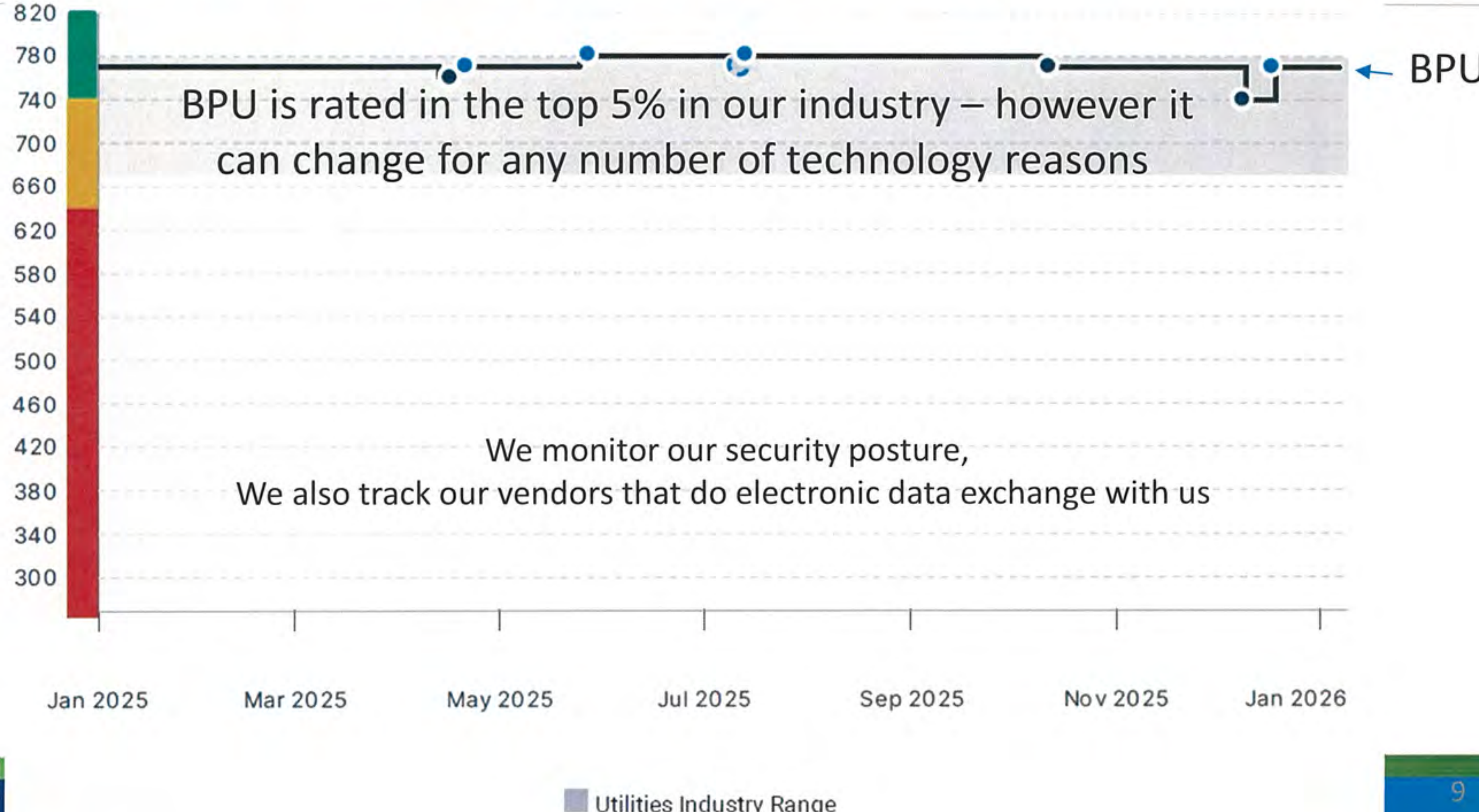
Our Coverage of Areas

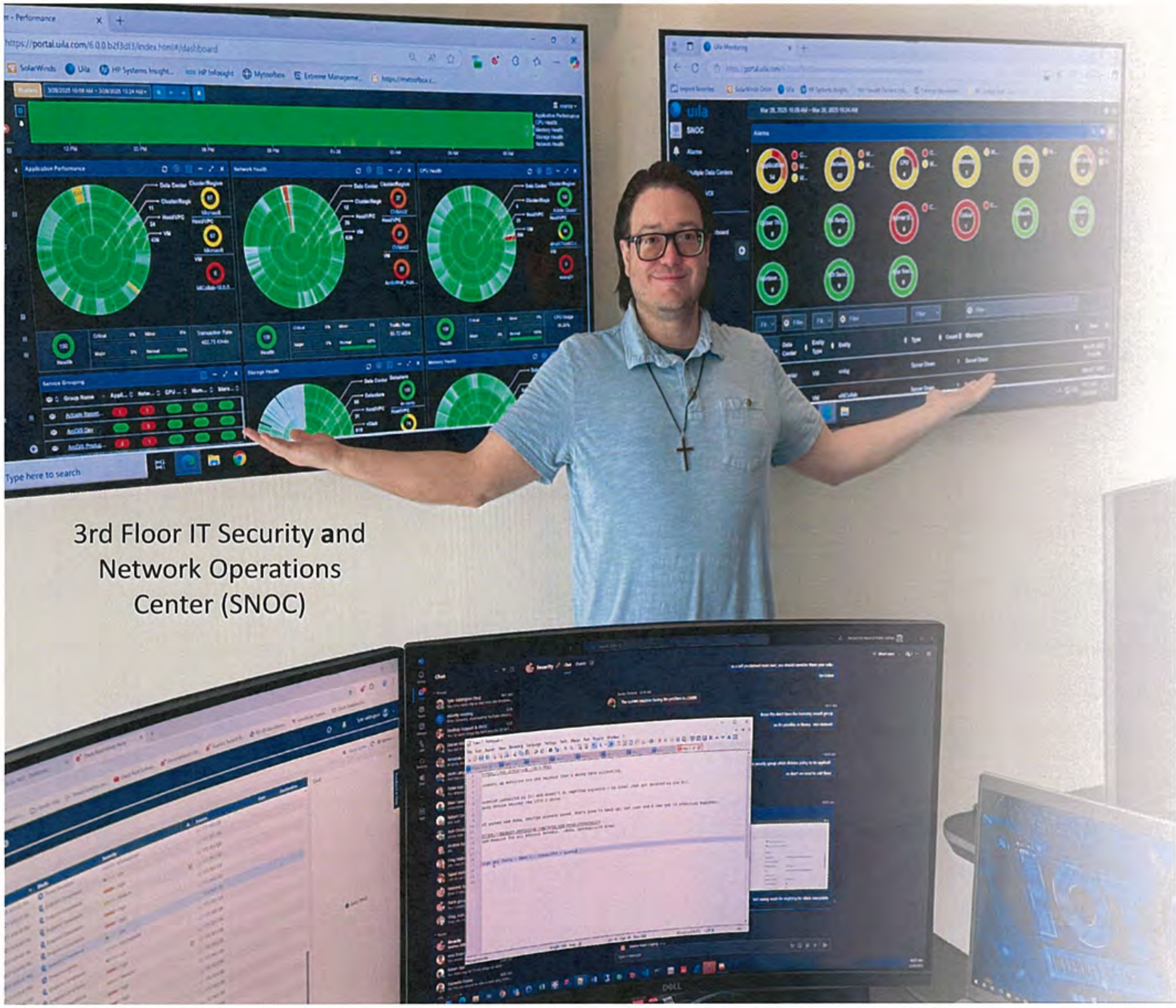
- We use various tools to assess and address cyber security issues in these areas:
  - Software
  - Hardware and all types of devices
  - Servers / Databases
  - Networks
  - Internet & Data Traffic in and out
  - Training, Policies, Procedures

Third Party Monitoring of BPU Risks

We use software to examine of our data flowing out of our systems



Our BPU SNOC



3rd Floor IT Security and
Network Operations
Center (SNOC)

Defense in Depth

- Layered Protections
- Redundancy and Multi-vendors
- Comprehensive Coverage
  - Perimeter Security
  - Endpoint Protection
  - User Authentication
  - Patch Management
  - Security Awareness
  - Incident Response

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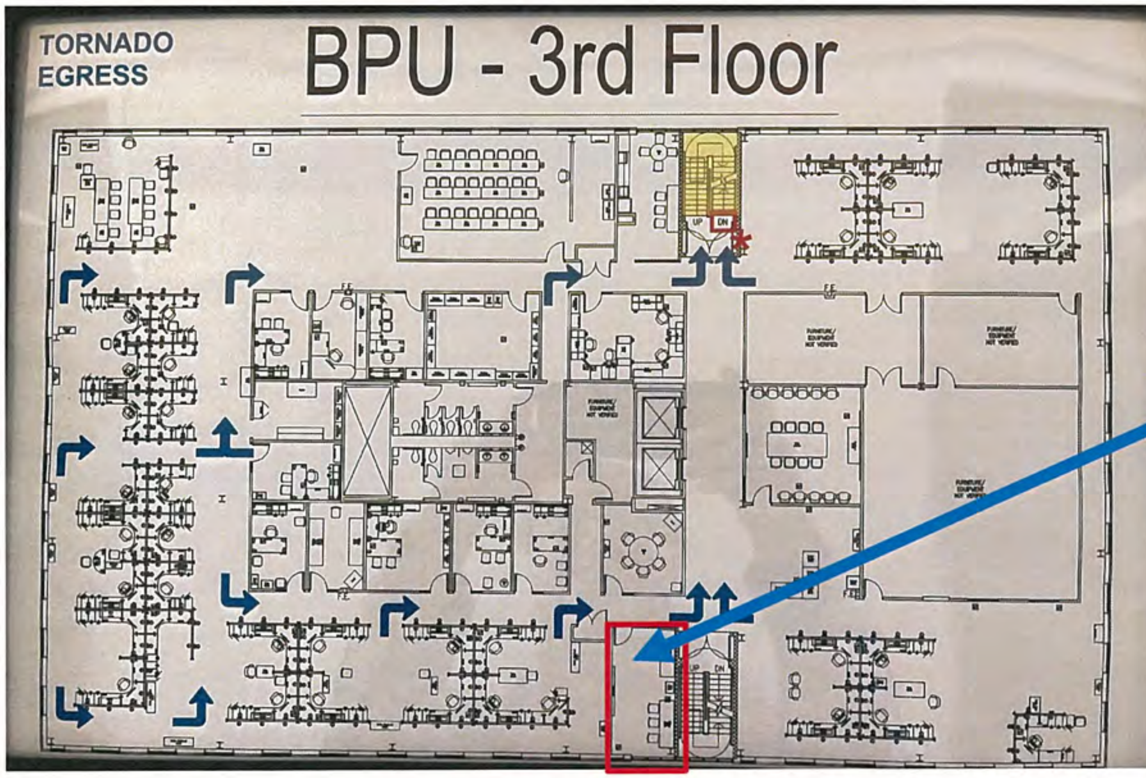
Security & Network Operations Center (SNOC)

You are welcome to see the SNOC and the staff.

Coordinate with Jeremy and we will make it happen.



SNOC
Location

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Three Major Challenges Ahead

Challenges

1. Pace of Change:
   - Talent Shortage: Skilled cybersecurity professionals are hard to find and retain
2. Complex Ecosystem:
   - Multiple platforms, tools, and vendors create technical challenges
3. Human Factor:
   - Employees remain the most common attack risk

Our Response

1. We have the right staff, trained and have leadership support with almost zero attrition
2. We respond with a layered approach, increase our situational awareness, alerts, patch updates, testing, and a formal incident response team
3. Training and awareness programs, and more on the way

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THANK YOU

QUESTIONS?

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Other Visuals of Live Tracking of Cyber Traffic

- Click for Security Center Live MAP
- CLICK Here for live "World Threat Map"

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Credit Card Payments

Abbey Frye
Chief Administrative Officer

Credit Card Payments: Update

What is it?

Beginning March 1, a 2% payment processing fee will apply to utility bill payments made using credit cards, debit cards or digital wallets.

How can I avoid the fee?

- Pay directly from a bank account (ACH)
- Autopay using a bank account
- Check or money order by mail or drop box
- No-fee kiosks

Why?

Costs to BPU:

- 2025 ~$905,000
- 2024 ~$843,000

Assistance:

Customer Care:
913-573-9190

Payment Fee FAQs
(bpu.com)

b. Resolution # 5321 – KMEA Appointment

KMEA
KANSAS MUNICIPAL ENERGY AGENCY

CERTIFICATE – DIRECTOR-2

RESOLUTION NO: 5321
KANSAS MUNICIPAL ENERGY AGENCY
BOARD OF DIRECTORS

This certificate duly documents the appointment of a **Director-2** to serve on the Board of Directors of the Kansas Municipal Energy Agency (KMEA) as provided for in Article V, Section 5.1 of KMEA's Bylaws.

I, the undersigned Board Secretary of the Kansas City Board of Public Utilities of Kansas City, Kansas, a member of KMEA, do hereby certify that at a Board meeting of the Kansas City Board of Public Utilities duly held on the 4th day of March, 2026;

Name: Jerin Purtee   Title: Chief Operating Officer

Address: 540 Minnesota Avenue

City: Kansas City   State: KS   Zip Code: 66101

Office Phone: 913-573-6833   Cell Phone: 913-244-8736   Fax: 913-573-9175

Email Address: jpurtee@bpu.com

who resides within the territory served by the Kansas City Board of Public Utilities; or is an employee of the Kansas City Board of Public Utilities, was appointed to serve on the KMEA Board of Directors for a two-year term beginning May 1, 2026.

I further certify that the foregoing appointment will be reflected in the official Board meeting minutes of the Kansas City Board of Public Utilities for the meeting on the date indicated above.

This certificate is given this 4th day of March ,2026.

____

Board Secretary
Kansas City Board of Public Utilities

EXCERPT OF BYLAWS OF KANSAS MUNICPAL ENERGY AGENCY
ARTICLE V
BOARD OF DIRECTORS

Section 5.1. Selection of Directors. The property and business of the Agency shall be managed by the Board of Directors of the Agency. The Board of Directors shall consist of two (2) Directors for each Member, provided that there shall be not less than seven (7) Directors. The Directors shall be selected by the governing bodies of the Members. In the event that the number of Members is less than seven (7), each Member shall be represented by the number of Directors which would constitute a Board of Directors of not less than seven (7) Members, provided that each Member shall select the same number of Directors. Each Member must designate the two (2) Directors as "Director-1" and "Director-2".

The term of each Director shall be for a period of two (2) years except that the initial term of a number equal to one half of the Directors, comprised of those individuals designated as Director-2, shall be selected to a term of one (1) year. **Any Director selected by a Member may be removed at any time by the Member selecting the Director. Each Director so selected shall (a) reside within the territory served by the electric utility of the selecting Member; or (b) be an employee of the selecting Member. Each Director shall meet all other requirements of the Act and the Agreement.** Any such selection (other than a replacement selection) shall occur prior to the annual meeting of the Agency. Written evidence of selection shall be forwarded by the City Clerk or other authorized official of the Member to the Agency in writing prior to the annual meeting. Each Director shall continue in office until a successor is selected in accordance with this ***Article V***.

Section 5.2. Voting Powers. Each Member shall be entitled to one Director vote on the Board of Directors which shall be equal to the vote of every other Member. Such vote shall be cast on behalf of the Member by Director-1 of such Member, if present; if such Director-1 is not present then by Director-2. Other than actions required in ***Article XII*** hereof, all actions of the Board of Directors shall be made upon affirmative vote of a majority of the Directors entitled to vote and voting on such action.

Section 5.3. Compensation. Except as may be specifically authorized by the Board of Directors, no Director shall receive payment from the Agency for any time spent in attending meetings of the Board of Directors or otherwise conducting business of the Agency. To the extent that funds are available, the Board of Directors, the Executive Committee, or the General Manager may authorize payment of expenses for travel in connection with the business of the Agency for other than meetings of the Board of Directors pursuant to the Act.

Section 5.4. Vacancies. In the event of a vacancy on the Board of Directors the appropriate Member shall select an individual to fill such vacancy for the remainder of the term in accordance with the same procedure as set forth for the selection of the initial Director. Written evidence of selection shall be provided to the Agency before voting privileges will take effect.

Section 5.5. Removal or Resignation. A Director may be removed only by the governing body of the Member selecting such Director. Any Director may resign by providing notice to the governing body of the Member the Director represents. The governing body shall certify to the Agency such removal or resignation of a Director.

Section 5.6. Successor Director. Upon removal or resignation of a Director, a successor Director will be selected by the governing body in the same manner as the original Director was selected, and the successor Director will be certified by the governing body to the Agency in the same manner as the original Director was certified. The successor Director shall serve for the remainder of the unexpired term of the original Director, subject to the rights of the governing body and such successor Director under ***Section 5.5*** of these Bylaws.

Section 5.7. Alternates. Each Member shall designate an Alternate or Alternates for the Director in the same manner as the Directors are designated. In the event any Director is unable to attend a meeting, any duly appointed Alternate may substitute at the meeting of the Board of Directors for such Director. The Member shall provide the Agency with written notification of the selection of such Alternate or Alternates. In the event neither Director designated by the Member is present, the Alternate may vote on behalf of such Member unless the governing body of the Member has specifically prohibited the Alternate from voting on the Member's behalf. If more than one Alternate is designated by the Member, the governing body shall specify in its designation the order in which the Alternates shall have voting rights on behalf of the Member.

c. 2026 Board Committee Appointments

2026 BPU Board Committee Appointments

revised 02-24-2026

BPU Board Committee	Board Members	Team Contact
Finance Committee Frequency – As needed	Stevie Wakes, Sr – Chair Chase Cook Rose Mulvany Henry	Jeremy Ash Andrew Ferris
Audit Committee Frequency — As needed	Brett Parker – Chair David Haley Gary Bradley-Lopez	Jeremy Ash et al Leigh Mulholland Chuck Stanturf
Policy Review Committee Frequency — As needed	Rose Mulvany Henry - Chair Brett Parker Chase Cook	Jeremy Ash et al
Community Engagement Committee Frequency — Quarterly*	Rose Mulvany Henry - Chair Stevie Wakes, Sr. Gary Bradley-Lopez	Jeremy Ash et al Amber Oetting Abbey Frye
Other Board Appointments	**Board Member(s)**	**Staff Contact**
UG/BPU Joint Meetings	Brett Parker Stevie Wakes, Sr.	Jeremy Ash et al Andrew Ferris Abbey Frye
UG Standing Committee — Public Works	TBD	*Appointed by:* Mayor
UG Standing Committee — Finance	David Haley	*Appointed by:* Mayor

Non-executive meetings are open to the public and other board members.
If one Board Member is unable to attend, another Board Member may take their place.