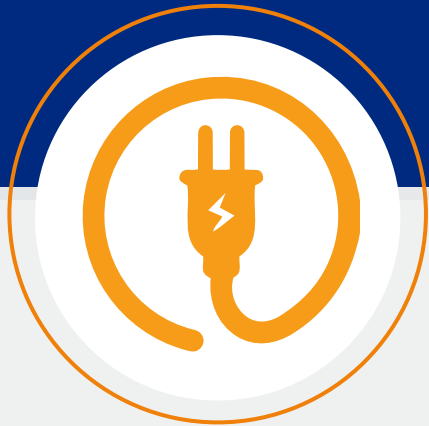




Powering and Sustaining

As your **electric** and **water** utility.



67,000

Electric Customers



53,000

Water Customers



1,200

Miles of Electric Lines



1,000

Miles of Water Pipes



Community-Owned

Why Public Ownership Matters



Not-For-Profit



Locally Controlled



Reliable Service



Customer-Focused



**Transparency &
Accountability**



Investor-Owned



For-Profit



Investor Controlled



**Profit-Drive
Maintenance**



**Return of Equity
Focused**



**Closed-Door
Decision Making**

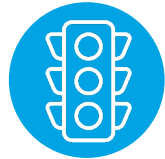


Local Impact

BPU at a glance



\$625,000 funded in 2024 for payment assistance programs.



19,000 streetlights and **5,300** traffic signals maintained.



\$8+ million in electric and water utilities provided to the Unified Government.



\$500,000+ of community giving.



6,800 fire hydrants maintained.



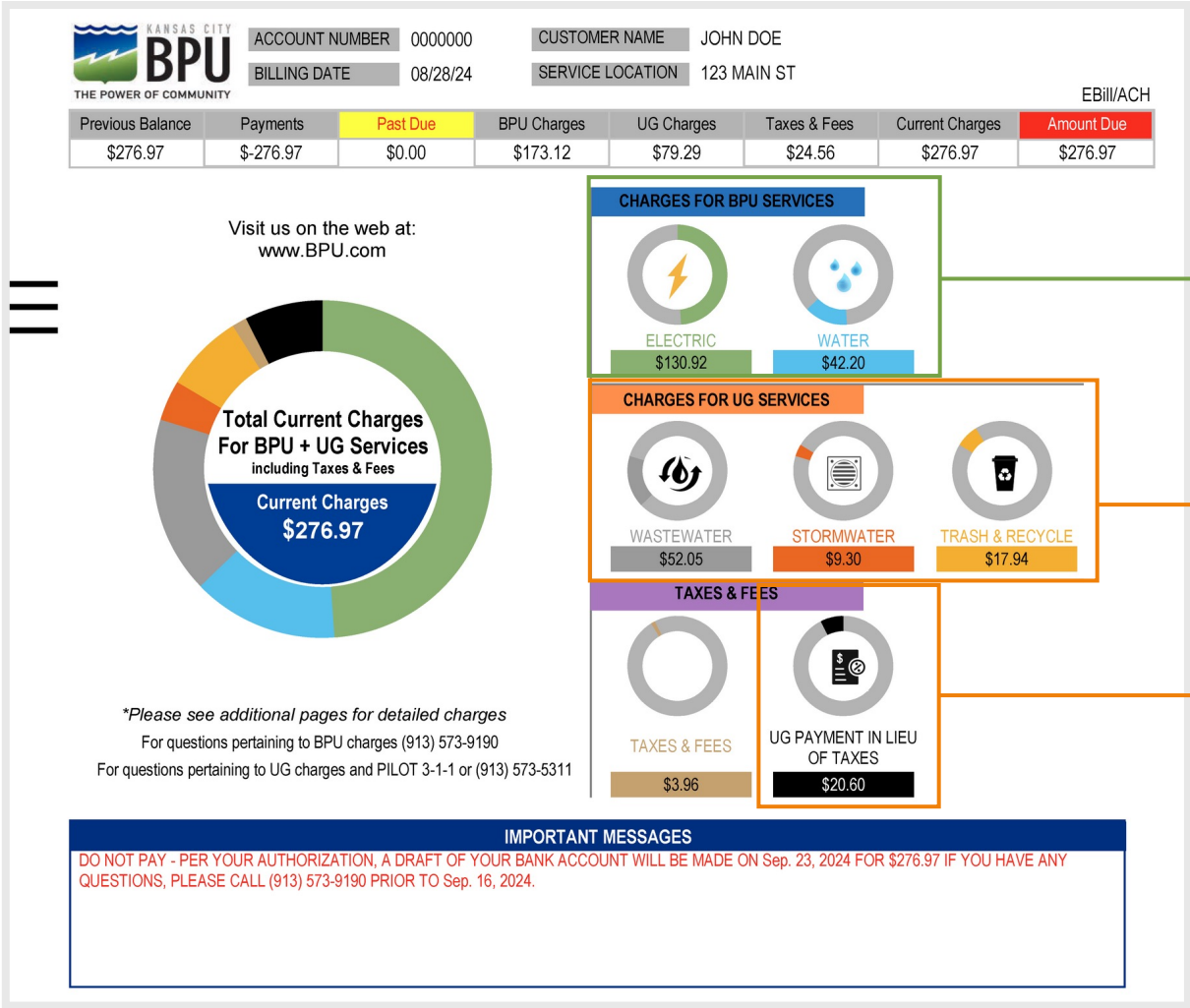
\$24 million invested in over **2,300 purchase orders** with Wyandotte County businesses.



Support of the county's **first-responder radio system.**



Understanding Your Utility Bill





Customer Care Resources and Solutions

- ◆ Customer Advocate
- ◆ Spoken-Languages Translation Service
- ◆ Payment Assistance Programs
- ◆ Phone System Upgrade
Easier and faster to get in touch
- ◆ Equal Pay
- ◆ Life-Support Program
- ◆ In-Person Lobby Appointments
- ◆ FlexPay





Preparing for the Future



Reliable and Clean Services

Continuous upgrades to ensure reliable and affordable electric and water services for Wyandotte County.



People and Community

Investing and volunteering in workforce development, and education.



Economic Prosperity

Supporting business growth that attracts industries, jobs and reinvests into Wyandotte County.



Connect with us:



www.bpu.com



913-573-9190
(Customer Service)



913-573-9522
(Report an Outage)



custservice@bpu.com
publicaffairs@bpu.com



Quick links to
services and
programs



In English



En español

