

SEPTEMBER 2026



COMMUNITY IMPACT REPORT

Prepared for:
Board of Directors,
Kansas City Board of Public Utilities



This report summarizes the outcomes, investments, and services that directly benefit Wyandotte County residents.

A Message to Our Community

At BPU, every decision we make starts with a responsibility to protect the customers we serve and the community-owned assets entrusted to us.

This month's report shows what that responsibility looks like in practice. Our electric and water systems continued to perform reliably during periods of high demand, our teams strengthened the security and accessibility of our operations, and we continued investing in programs and partnerships that directly benefit our customers and community.

That same responsibility guides how we approach the future.

As Wyandotte County considers new economic development opportunities, BPU has an important role to play. We have valuable electric and water infrastructure, available capacity, and assets that can support responsible growth. Our job is to put those resources to work wisely, protect existing customers, and pursue opportunities that strengthen our utility and create lasting value for our county.

The work underway at Quindaro is just one example. By thoughtfully addressing a legacy asset, reducing risk, and positioning the site for new investment, we are working to turn yesterday's challenges into tomorrow's opportunities.

Economic growth and utility investment should work together.

When we do it right, we protect what our community has already built while creating new opportunities for what comes next.

Thank you for the trust you place in BPU and for allowing us to serve this community.



Jeremy Ash

General Manager



Water System Excellence



47

main leaks repaired,
maintaining system
integrity

+1,000

service orders resolved

1.09
billion

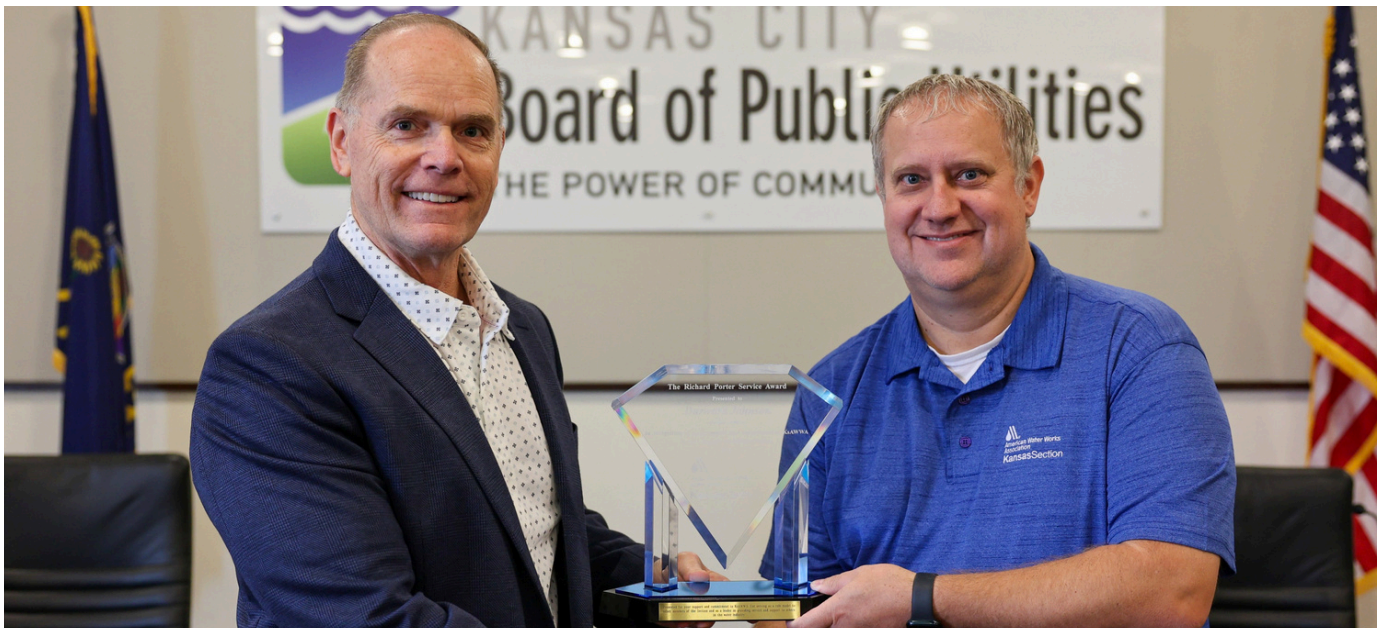
gallons of water
delivered, providing
safe, reliable service
to homes and
businesses

91

fire hydrants replaced
or repaired

100%

availability from the
Nearman Water
Treatment Plant team



The Kansas section of the American Water Works Association recognized BPU's Executive Director of Water, Durward "D.J." Johnson, as this year's Richard Porter Award recipient. Setting an example of service, Johnson demonstrated exemplary leadership and support across the AWWA's Kansas section to earn this recognition.

Reliability & Infrastructure

Looking ahead at the Quindaro Energy Campus

BPU welcomed Power Transitions and its project partners for a tour of the Quindaro Power Plant as planning continues for the site's transformation into the future Quindaro Energy Campus. The visit offered an opportunity to see the existing facility firsthand, discuss the site's potential, and continue collaborating on its next chapter.



Always ready

Around-the-clock operations ensure BPU provides power when customers need it most



482-megawatt peak

Highest electric demand of 2026

100% availability

Key generation remained fully available through the month to support reliable electric service

Workforce & Stewardship



Collaboration & Sharing

BPU welcomed Unified Government leadership, legal staff, Mayor Watson, and her team to see BPU's water treatment and electric production operations firsthand.

BPU.com

The refreshed bpu.com makes it easier for customers to find information and manage their business online. Customers can now start or transfer service and report streetlight outages online, creating a simpler, more convenient experience.



SELECT AN OPTION

Start or Transfer Service

Select the option that matches your situation to begin your service request. We'll walk you through the required steps, documents to have ready, and how to submit your request.

NEW TO BPU	EXISTING CUSTOMER	STOP SERVICE
Start New Service Set up electric or water service at a new address within BPU's service area. - Documents to have ready: - Social Security Number or Individual Taxpayer Identification Number (ITIN) - Plus a copy of one valid form of ID: - Driver's license - Passport - State ID - Submit through email or fax \$75 service fee + possible deposit on first bill Start a new service	Transfer Service Move your existing service to a new address within BPU's service area. - Documents to have ready: - Social Security Number or Individual Taxpayer Identification Number (ITIN) - Plus a copy of one valid form of ID: - Driver's license - Passport - State ID - Use your current account to request a transfer - Deposit may be waived with a strong payment history Start a transfer	Stop Service Customers have three options to stop service: Online: If you've registered MyMeter, sign in and stop service. Email: Send a request to CustService@bpu.com Phone: Contact Customer Service at 919, select option 2 to place your request. Once you contact us, service will be disconnected as soon as possible. Request stop service

Platinum-Level Cybersecurity

BPU's Compliance team earned Platinum designation through the Cybersecurity Accelerator Program, recognizing its commitment to strengthening cybersecurity practices. The achievement reflects the behind-the-scenes work that protects BPU operations, systems, and the customers we serve.



**CYBERSECURITY
ACCELERATOR
PROGRAM**

AMERICAN PUBLIC POWER ASSOCIATION

Customers & Community

Teeing Up More Than \$1 Million for Local Children

More than 150 golfers came together for this year's BPU Golf Tournament Foundation event, raising approximately \$85,000 to support children's charities throughout Wyandotte County. The Foundation awards funds raised through the tournament to eligible local organizations through its grant application process.

This year also marked an incredible milestone: since its inception, the BPU Golf Tournament Foundation has raised more than \$1 million to support organizations serving children across Wyandotte County.



454

Customer Care assisted customers through payment assistance cases, connecting 454 customers to maintain essential services.

+300

Students reached directly through career fairs and recruitment efforts.



Not All Utilities Are Built the Same

+300

Free weatherization kits have been distributed to customers, providing simple tools to improve energy efficiency and help keep energy costs down.

From Legacy to Opportunity

The Next Chapter at Quindaro

For generations, the Quindaro Energy Plant has powered our community. Today, a site once humming with activity is being positioned for a new purpose, one that turns yesterday's challenges into tomorrow's opportunities.

By Amber Oetting
BPU Director of Communications & Marketing

There was a time when the Quindaro site was alive with activity. Employees came and went. Equipment ran. Infrastructure worked around the clock. For generations, the site played a critical role in providing the energy that helped power homes, businesses, jobs, and growth throughout Kansas City, Kansas.

Over time, that changed.

As operations evolved, portions of the Quindaro footprint grew quiet. And like so many legacy sites across the country, what remained wasn't simply a shuttered power plant.

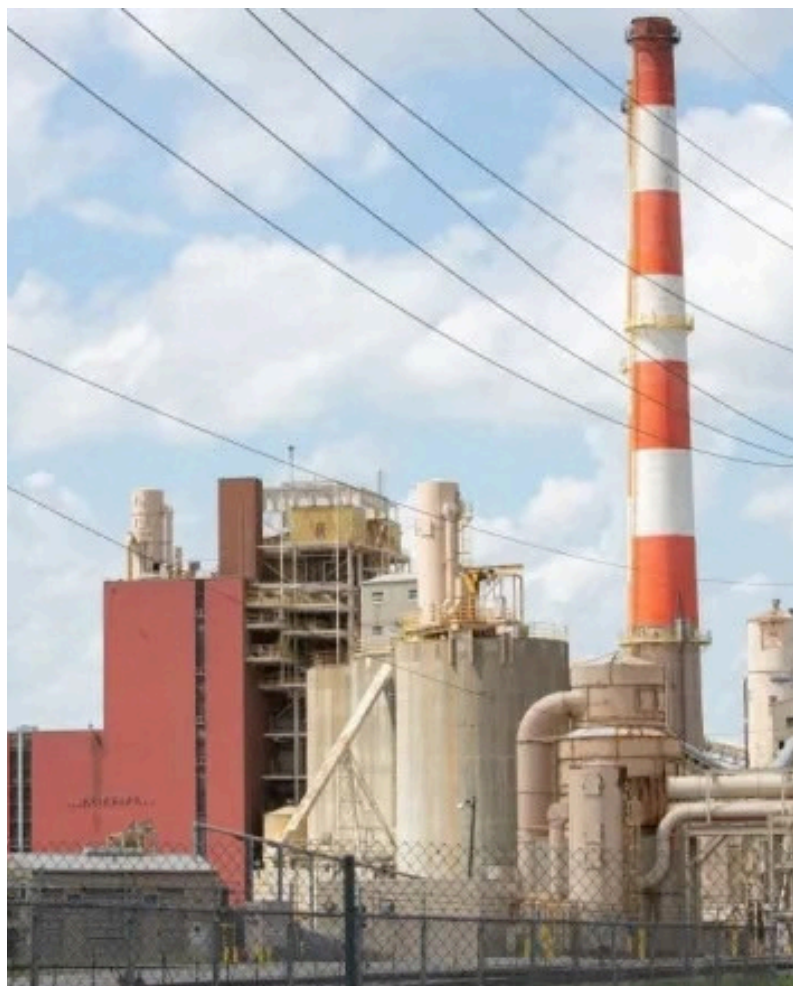
The community faced costly environmental responsibilities, aging infrastructure, and the expense of deciding what comes next.

Leaving that footprint dormant indefinitely wasn't the future BPU wanted for the site or for our customers.

Today, a new chapter is beginning.

Turning Risk into Opportunity

BPU intentionally sought a new future for the Quindaro property, opening the site to a competitive RFP process and ultimately selecting Power Transitions as our development partner. Power Transitions brought a willingness to invest in the property, take on the work associated with its redevelopment, and help position this historic energy site for productive use once again.



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For BPU, that represents an important shift. Instead of continuing to carry the financial risk of remediating and redeveloping that portion of the site, we have created a path to turn a legacy challenge into a new opportunity.

But the opportunity at Quindaro is about much more than addressing what was left behind.

It is about intentionally positioning this site for what could come next, and how its new chapter can create value for the community it has served for generations.

Growth Is Part of the Conversation

Across the country, communities are having conversations about economic growth and the arrival of large commercial and industrial customers, including data centers.

Those projects can require significant amounts of electricity and, depending on their design and operations, water. Understandably, that has raised questions about what large new customers mean for the people and businesses a utility already serves.

Those questions matter. But understanding the other side of the equation matters, too.

Utilities build infrastructure to serve customers. Maintaining power plants, water treatment facilities, substations, pipes, pumps and the thousands of other assets necessary to provide reliable service carries costs regardless of whether all available capacity is being used.

BPU has capacity that can support additional responsible growth. Our water treatment facilities, for example, can treat nearly double what we currently produce. Selling more water lets us make greater use of the infrastructure our community has already invested in.

The same fundamental opportunity exists when we consider how new customers can contribute to the broader utility system.

Large commercial customers don't simply consume resources. They also purchase them. When new customers are planned appropriately and contribute to the infrastructure needed to serve them, increased electric and water sales can generate additional revenue and help make greater use of existing utility assets.

For BPU, that distinction is especially important.



A Win for BPU Should Be a Win for Our Community

BPU is a community-owned public utility. No outside shareholders receive profits from the electricity and water we sell. When responsible growth brings new customers, makes better use of existing infrastructure, and generates additional revenue, that value supports the utility system our community owns.

"Growth has to make sense for the customers we serve today and for the community we're building for tomorrow. When we can bring in the right customers, make better use of the electric and water infrastructure we already have, and generate new revenue that strengthens our system, that's responsible growth. At a community-owned utility, a win for BPU should ultimately be a win for Wyandotte County."

– Jeremy Ash, General Manager

But growth for growth's sake isn't the goal. The goal is to grow smart; protecting the customers we serve today while pursuing opportunities that can create lasting value for Wyandotte County.

Quindaro's Next Chapter

That philosophy is taking shape at Quindaro.

A site that once helped power the growth of Kansas City, Kansas now has another opportunity to contribute. With reliable electric and water infrastructure, available capacity, and a development partner willing to invest, the future Quindaro Energy Campus can position our community for responsible, critical economic growth.

Quindaro once helped power our past. Now, we've positioned it to help power what comes next. ♦



To learn more about the Quindaro Energy Campus project, scan the QR code.



THE POWER OF COMMUNITY

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 custservice@bpu.com

Payment Plans
(913) 573-9145

Community Giving:
publicaffairs@bpu.com



ELECTRIC
OUTAGE



(913) 573-9522

WATER
OUTAGE



(913) 573-9622

Schedule a
speaker at your
next community
function by
emailing us:

[publicaffairs@
bpu.com](mailto:publicaffairs@bpu.com)

Contact your BPU Board Member

(913) 573-9025



BoardMembers@bpu.com

**BPU In-Person Lobby
Appointments**

(913) 573-9960



Skip the
long lines